

## axis diplomat 2016 Despatch & Delivery Modules

# Despatch & Delivery Management

See in real-time a list of orders that have been picked and are awaiting despatch, record information on the packaging used for the delivery and estimate the cheapest delivery method for a consignment by comparing different carrier's prices.

### Key Benefits

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- Ease of recording despatch, packaging and delivery information – As each delivery is consigned to a chosen delivery method, information on the consignment may be recorded; this includes characteristics such as weight, number of packages and carrier's consignment number/reference. You may also choose to record information on the packaging used for the delivery i.e. how many boxes of which size have been used, and the system will then down-date your stock of these automatically.
- Delivery Cost Control – Estimated delivery costs are calculated by **axis diplomat** by translating the rates you pay your carrier into a defined structure held within the software.
- Consigning Deliveries – As each delivery is consigned to a chosen delivery method, specific information can be recorded; this includes characteristics such as weight, number of packages and the carrier's consignment number/reference.
- Real-time operation / real-time information – Provides other users of **axis diplomat** in your organisation with real-time information on what deliveries have (or have not) been despatched and stops all of those time-wasting phone calls to your despatch desk!

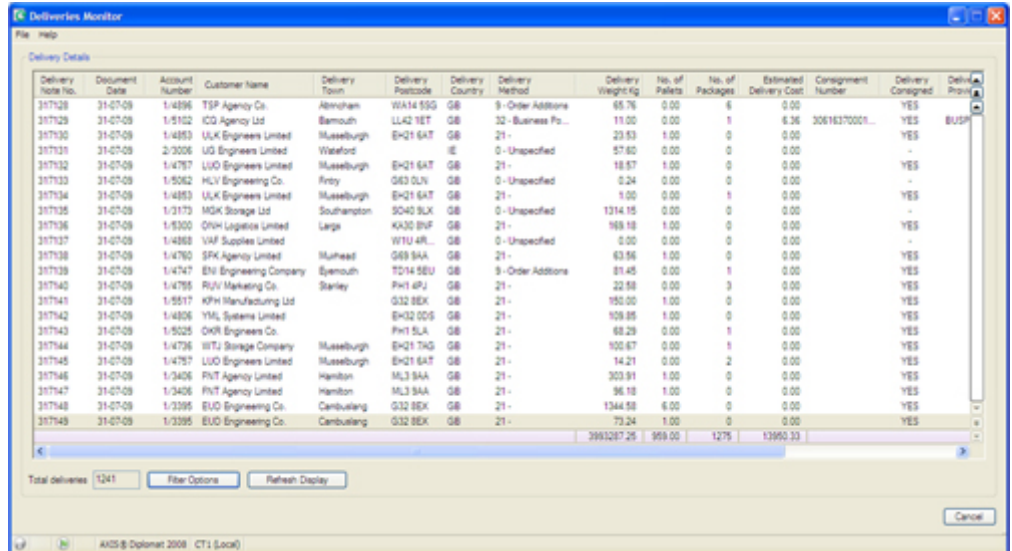
### How does it work?

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At the core of these facilities is a "Deliveries Monitor" allowing your despatch desk or anyone in your organisation, to see a real-time list of orders that have been picked and awaiting despatch. Despatch may be by consignment to any valid delivery method you have defined on your system; this might be a carrier, an in-house delivery method (your own lorry or van fleet) or via other methods such as "Customer Collection".

## Extended Features

This feature can optionally be further extended to interface directly with a number of carrier company's own software packages so that consignment information is passed from **axis diplomat** to the carrier without any need for rekeying. More information on this feature can be found in our Delivery Service Provider Interface fact sheet.



The screenshot shows the 'Deliveries Monitor' application window. It displays a table with columns for Delivery Note No., Document Date, Account Number, Customer Name, Delivery Town, Delivery Postcode, Delivery Country, Delivery Method, Delivery Weight Kg, No. of Pallets, No. of Packages, Estimated Delivery Cost, Consignment Number, Delivery Consigned, and Delivery Process. The table contains 20 rows of data. At the bottom, there are buttons for 'Filter Options' and 'Refresh Display', and a status bar showing 'Total deliveries: 1241'.

Delivery Note No.	Document Date	Account Number	Customer Name	Delivery Town	Delivery Postcode	Delivery Country	Delivery Method	Delivery Weight Kg	No. of Pallets	No. of Packages	Estimated Delivery Cost	Consignment Number	Delivery Consigned	Delivery Process
317128	31-07-08	14896	TSP Agency Co.	Abingham	WA14 5GG	GB	3-Order Additions	65.76	0.00	6	0.00		YES	
317129	31-07-08	15102	ICD Agency Ltd	Barnouth	LL42 1ET	GB	32-Business Po...	11.00	0.00	1	6.36	3061637000r...	YES	BUSH
317130	31-07-08	14893	UK Engineers Limited	Russellburgh	EH21 6AT	GB	21-	23.93	1.00	0	0.00		YES	
317131	31-07-08	27006	UG Engineers Limited	Waterford		IE	0-Unspecified	57.60	0.00	0	0.00		-	
317132	31-07-08	14787	LUO Engineers Limited	Russellburgh	EH21 6AT	GB	21-	18.87	1.00	0	0.00		YES	
317133	31-07-08	15062	HCV Engineering Co.	Fenny	SE3 5LV	GB	0-Unspecified	0.24	0.00	0	0.00		-	
317134	31-07-08	14883	UK Engineers Limited	Russellburgh	EH21 6AT	GB	21-	1.00	0.00	1	0.00		YES	
317136	31-07-08	13173	MDK Storage Ltd	Southampton	SO40 5LX	GB	0-Unspecified	1314.16	0.00	0	0.00		-	
317136	31-07-08	18300	DNH Logistics Limited	Largo	K430 8UF	GB	21-	169.18	1.00	0	0.00		YES	
317137	31-07-08	14888	VAF Supplies Limited	WYU 4RL		GB	0-Unspecified	0.00	0.00	0	0.00		-	
317138	31-07-08	14760	SPK Agency Limited	Mulhead	G69 9AA	GB	21-	63.96	1.00	0	0.00		YES	
317138	31-07-08	14747	ENJ Engineering Company	Exmouth	TQ14 5BU	GB	3-Order Additions	81.45	0.00	1	0.00		YES	
317140	31-07-08	14785	RHV Marketing Co.	Stanley	PH1 4PJ	GB	21-	22.88	0.00	3	0.00		YES	
317141	31-07-08	15517	KPH Manufacturing Ltd		G32 8EX	GB	21-	160.00	1.00	0	0.00		YES	
317142	31-07-08	14806	YML Systems Limited		EH32 0DS	GB	21-	108.85	1.00	0	0.00		YES	
317143	31-07-08	15025	DWR Engineers Co.		PH1 5LA	GB	21-	68.29	0.00	1	0.00		YES	
317144	31-07-08	14736	HTJ Storage Company	Russellburgh	EH21 7AG	GB	21-	100.67	0.00	1	0.00		YES	
317145	31-07-08	14787	LUO Engineers Limited	Russellburgh	EH21 6AT	GB	21-	14.21	0.00	2	0.00		YES	
317146	31-07-08	13406	RHT Agency Limited	Hamilton	ML3 9AA	GB	21-	303.91	1.00	0	0.00		YES	
317147	31-07-08	13406	RHT Agency Limited	Hamilton	ML3 9AA	GB	21-	96.18	1.00	0	0.00		YES	
317148	31-07-08	17395	EUD Engineering Co.	Canburlang	G32 8EX	GB	21-	1344.58	6.00	0	0.00		YES	
317148	31-07-08	17395	EUD Engineering Co.	Canburlang	G32 8EX	GB	21-	79.24	1.00	0	0.00		YES	
								2893287.25	969.00	1279	13960.33			

## Estimated Delivery Charges

Estimated delivery costs are calculated by **axis diplomat** \*\* by translating the rates you pay to your carrier into a defined structure held within the software. The structure handles all the complexities of different charges for different delivery zones (by postcode) within the UK, and internationally (by country code) for different classes of service i.e. next day, 2 day, 3 day, before 10:00, before noon, Saturday delivery etc. It handles price structure based on flat prices per package (or pallet) up to a defined weight and rate structure based on prices per kilo. It handles discounts you may have in place or such things as multiple packages or pallets to the same delivery address. It adds fuel surcharges or offshore surcharges etc.

## Detailed Delivery Information

The Customer Enquiry function gains an additional tab "Deliveries", to enable quick and easy access to the delivery history on a specific customer account. This is designed to help customer service teams answer queries on the shipment or goods as efficiently as possible. Information provided includes the despatch date, the expected delivery date (based on the class of delivery service used i.e. next day, two day, three day etc.), the **axis diplomat** delivery number, the carrier's consignment number and the **axis diplomat** Invoice number.

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